| FACTS | WHAT DOES NORTHERN ST DO WITH YOUR PERSONAL | | Rev. 05/2024 |
|--|--|--|-----------------------------|
| Why? | Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do. | | |
| What? | The types of personal information we collect and share depend on the product or service you have with us. This information can include: Social Security number and account balances transaction history and employment information credit history and payment history | | |
| How? | All financial companies need to share members' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their members' personal information; the reasons Northern Star Credit Union Inc. chooses to share; and whether you can limit this sharing. | | |
| Reasons we can share your personal information | | Does Northern Star Credit Union Inc. share? | Can you limit this sharing? |
| For our everyday business purposes– such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus | | Yes | No |
| For our marketing purposes- to offer our products and services to you | | Yes | Yes |
| For joint marketing with other financial companies | | Yes | Yes |
| For our affiliates' everyday business purposes- information about your transactions and experiences | | Yes | No |
| For our affiliates' everyday business purposes- information about your creditworthiness | | Yes | Yes |
| For our affiliates to market to you | | Yes | Yes |
| For nonaffiliates to market to you | | Yes | Yes |
| To limit our sharing | Call 757-487-3474 – our menu will prompt you through your choice(s) or Visit us online: https://www.nstarcu.org Please note: If you are a <i>new</i> member, we can begin sharing your information 30 days from the date we sent this notice. When you are <i>no longer</i> our member, we continue to share your information as described in this notice. However, you can contact us at any time to limit our sharing. | | |
| Questions? | Call 757-487-3474 or go to https://www.nstarcu.org | | |

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| Who we are | | |
|---|---|--|
| Who is providing this notice? | Northern Star Credit Union Inc. | |
| What we do | | |
| How does Northern Star Credit Union Inc. protect my personal information? | To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings. | |
| How does Northern | We collect your personal information, for example, when you | |
| Star Credit Union Inc. collect my personal information? | open an account or give us your contact information apply for a loan or use your credit or debit card make deposits or withdrawals from your account | |
| Why can't I limit all | Federal law gives you the right to limit only | |
| sharing? | sharing for affiliates' everyday business purposes – information about your creditworthiness affiliates from using your information to market to you sharing for nonaffiliates to market to you | |
| | State laws and individual companies may give you additional rights to limit sharing. | |
| What happens when I limit sharing for an account I hold jointly with someone else? | | |
| Definitions | | |
| Affiliates | Companies related by common ownership or control. They can be financial and nonfinancial companies. | |
| | • Our affiliates include financial companies such as financial service providers that offer transaction processing, card servicing and payment processing services. | |
| Nonaffiliates | Companies not related by common ownership or control. They can be financial and nonfinancial companies. | |
| | Nonaffiliates we share with can include credit bureaus, as well as transaction and statement processors. | |
| Joint marketing | A formal agreement between nonaffiliated financial companies that together market financial products or services to you. | |
| | • Our joint marketing partners include institutions such as insurance companies. | |
| Other important information | | |
| I acknowledge receipt of this Privacy Notice. | | |
| X Date | | |